

# RETURN INSTRUCTIONS



*If you suffered a reaction to one of our products, please contact us immediately.*

Please read and follow the returns instructions carefully, failure to enclose products for refund and documentation listed below could result in your refund or exchange being delayed or refused.

1. Return form should be completed and all boxes filled accurately
2. Enclose all item(s) that are listed in the top part of this form
3. Please wrap all items securely
4. Please enclose a copy of your original order confirmation email
5. Please contact us at [returns@lote.life](mailto:returns@lote.life) for a delivery address (we use a third-party called ReBOUND and need to check their closest return hub to you)
6. Please complete one of the below and attach to your return:

# RETURN FORM



Full Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Order Number: \_\_\_\_\_

Return Location:

Ireland

Italy

Spain

U.K.

U.S.A.

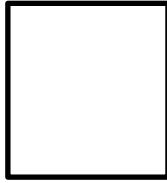
#	SKU	PRODUCT NAME	QTY	REASON CODE	REFUND / EXCHANGE
<i>Eg.</i>	<i>02-06-01-MNG</i>	<i>Mango Shower Gel</i>	<i>1</i>	<i>2</i>	<i>Exchange for 02-06-01-CHR</i>
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

Reason Codes:

- 1 Unwanted
- 2 Wrong item sent to me
- 3 Did not arrive in time
- 4 Ordered in error
- 5 Item damaged

Loté Life Returns

Order \_\_\_\_\_



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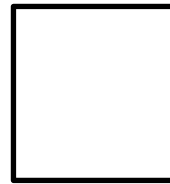
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Loté Life Returns

Order \_\_\_\_\_



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