RETURN FORM



Full Name:
Email Address:
Order Number:

If you suffered a reaction to one of our products, please contact us immediately.

#	SKU	PRODUCT NAME	QTY	REASON CODE	REFUND / EXCHANGE
Eg.	02-06-01-MNG	Mango Shower Gel	1	2	Exchange for 02-06-01-CHR
1					
2					
3					
4					
5					
6					

Reason Codes:

- 1 Unwanted
- 2 Wrong item sent to me
- 3 Did not arrive in time
- 4 Ordered in error
- 5 Item damaged

Return Instructions:

Please read and follow the returns instructions carefully, failure to enclose products for refund and documentation listed below could result in your refund or exchange being delayed or refused.

- 1. Return form should completed and all boxes filled accurately
- 2. Enclose all item(s) that are listed in the top part of this form
- 3. Please wrap all items securely
- 4. Please enclose a copy of your original order confirmation email
- 5. Please contact us at returns@lote.life for a delivery address (we use a third-party called ReBOUND and need to check their closest return hub to you)
- 6. Please complete one of the below and attach to your return: